

October29, 2018

Dear Valued Customer

**ASAHI YUKIZAI CORPORATION**  
Valves & Piping Systems Administration

**Notification to Customers about the LUBE FREE Ball Valve type21α 15mm**

We thank you for your generous continued support.

It has recently come to our attention that some Type 21α 15mm LUBE FREE valves may have a defect which can result in external leaks.

After checking the usage status of the customer, we will replace the product free of charge or check the product on-site.

We would like to express our sincerest apologies for the inconvenience to our customers, and we ask for your understanding and cooperation.

#### 1. Affected Product

The affected products are shown in the table below.

Products name	Size	Body Material	Sealing Material	Connection	Affected manufacturing lot	Month of manufacture
ASAHI AV Ball valve type21α LUBE FREE	15mm (1/2")	U-PVC	FKM	Socket JIS	<b>18BIB00020</b>	<b>February, 2018</b>
					<b>18CIB00016</b>	<b>March, 2018</b>
					<b>18EIB00018</b>	<b>May, 2018</b>

#### 2. Failure Conditions

External leakage of defective products occurs in the following cases.

- 1) When used with intermediate opening position
- 2) When opening and closing operations are performed

#### 3. Handling of the product

##### 3-1 In case of unused products:

Unused products in the affected lot stored by the customer will be replaced with non-defective products.

##### 3-2 In case of installed products

Products that have been opened and closed even once during operation and have not leaked are non-defective products. You may continue to use them.

If there are any products that have not been opened or closed during use, we will check the installed products on-site. We ask for your understanding and cooperation.

#### 4. Customer Contact Desk

Please contact the nearest sales office or the following desk for any customers who use the affected products.

Contact: Mariko Okabe (CS & Quality Assurance group)

E-mail address: [cs\\_21bv@asahi-yukizai.co.jp](mailto:cs_21bv@asahi-yukizai.co.jp)